

RELAXIA LANZASUR CLUB

The **Management of Lanzasur Club** has as its main objective the full satisfaction of its customers' needs, based on the high quality of its services and its solid environmental, social, and community performance.

At **Relaxia Lanzasur Club** we are aware of the importance of supporting and protecting biodiversity. For this reason, we have implemented mechanisms to control our environmental performance, ensuring adequate biodiversity protection through continuous improvement by means of processes and practices that prevent, reduce, and control our potential impacts on it. Compliance with legal regulations is considered our minimum standard.

In line with our biodiversity protection policy, we particularly focus on the following:

- Being aware that our operations may cause some harm to ecosystems and wildlife.
- Efficiently managing the waste we generate in order to minimize pollution that could result from poor practices.
- Being committed to the protection of ecosystems and supporting projects such as the control of feral cat colonies carried out by an animal protection organization to which we have made donations.

We expect our entire team to be involved in the conservation of biodiversity, and we provide them with continuous training on this matter.

We aim to be recognized as a leading chain in our region and to contribute to the sustainable development of the entire tourism sector.

The Management of Relaxia Lanzasur Club:

Date: 27/06/2025