

RELAXIA LANZASUR CLUB

The **Management of Lanzasur Club** has as its main objective the full satisfaction of its customers' needs, based on the high quality of its services and its solid environmental, social, and community performance.

At **Relaxia Lanzasur Club** we are aware of the importance of preserving the environment and therefore share the commitment to ensure a positive relationship with our community. We make sure that our social and economic impacts are positive and beneficial for the local community of Gran Canaria, whenever possible.

In line with our **Community Policy**, we focus especially on the following:

- We are active members of FEHT, the Federation of Hospitality Entrepreneurs, and through this forum we can promote and seek greater economic and social benefits for our community.
- We work closely with the local community, as part of our social participation program, offering opportunities for local artisans and artists, and by promoting local cultural awareness among our clients. We get involved in community projects and ensure open communication at all times to understand real needs and try to provide support accordingly.
- We give priority to the purchase of local products in order to support the region, maintain an ethical supply chain, and contribute to sustainable development. This also helps to preserve the environment, by avoiding the transportation of goods from afar and thereby reducing CO₂ emissions.
- We give priority to hiring local people in order to support the socio-economic development of the region.
- We actively promote events that contribute to the social welfare of the community and provide support when appropriate. We donate goods (retired furniture, mattresses, bed linen, etc.) to organizations in need and support local organizations (schools, hospitals, etc.) by making the hotel's facilities available free of charge or at subsidized rates.

We consider it our duty to act in a socially responsible manner towards our clients, employees, the local community, and the environment in which we operate. Through our **Community Policy**, we provide an attractive experience for our region, which directly contributes to the quality and good atmosphere of our resorts.

The Management of Relaxia Lanzasur Club:
Date: 27/06/2025