

# RELAXIA LANZASUR CLUB

**Relaxia Lanzasur Club**, within its **Social Responsibility Policy**, is committed to preventing and speaking out against child abuse and exploitation.

According to the United Nations Convention on the Rights of the Child, “a child is understood to mean every human being below the age of eighteen years, unless under the law applicable to the child, majority is attained earlier.”

Although our activity takes place in an environment where childhood is highly protected, at **Relaxia Lanzasur Club**, a company belonging to the tourism sector, we strongly condemn all types of child abuse and exploitation, both inside and outside our organization, and we commit to responding within our sphere of influence to all cases of abuse—whether proven, alleged, or attempted—in accordance with their nature.

The four main categories of child abuse that we must recognize in order to act upon them are:

- Physical abuse.
- Sexual abuse.
- Neglect.
- Emotional abuse.

Likewise, and within this context, **Relaxia Lanzasur Club** “respects the right of children to privacy,” always complying with current legislation in this regard. The protection of a child’s privacy refers to all private information about him or her, such as photos, texts, films, etc.

Upon detecting any indication of child abuse by any hotel employee, the relevant communication will be made to their immediate superior so that the alarm may be raised with the appropriate local authorities, such as the police through number **092**, or the child helpline through number **116111**, in order to know the measures to be taken in such cases and for the authorities to carry out their work in a timely manner.

Therefore, at **Relaxia Lanzasur Club**, we encourage any hotel guest to report any situation of injustice involving a minor within the hotel premises to one of our employees, so that the integrity of children can be preserved.

**The Management of Relaxia Lanzasur Club:**  
**Date: 27/06/2025**