

# RELAXIA LANZASUR CLUB

The **Management of Relaxia Lanzasur Club** has as its main objective the full satisfaction of its customers' needs, based on the high quality of its services and its solid environmental, social, and community performance.

At **Relaxia Lanzasur Club** we are aware of the importance of conserving the environment, which is why we have implemented mechanisms to control our environmental performance, ensuring adequate environmental protection through continuous improvement by means of processes and practices that prevent, reduce, and control our potential environmental impacts and the emissions we generate. Compliance with legal regulations is considered our minimum standard.

In line with our environmental policy, we particularly focus on the following:

- The use of renewable energies (solar or geothermal, for example) whenever possible, through photovoltaic panels, heat pumps, and efficient air-conditioning units whose emitted heat is used to warm domestic hot water.
- Minimizing water consumption, achieved through drip irrigation, the use of automated devices, and thorough preventive inspections of all storage, tanks, conduits, and distribution elements (faucets and push buttons).
- Separating our waste and recycling as much as possible, using specific containers for each type of waste generated. For cardboard we use a press to reduce volume.
- Taking environmental aspects into account in the purchase of any product, always seeking the most efficient and ecological options possible to meet sustainability and functionality objectives.

**We expect our entire team to be involved in environmental conservation, and we provide them with continuous training on this matter.**

We aim to be recognized as a leading chain in our region and to contribute to the sustainable development of the entire tourism sector.

**The Management of Relaxia Lanzasur Club:**  
**Date: 27/06/2025**