

RELAXIA LANZASUR CLUB

The **Management of Relaxia Lanzasur Club** has as its main objective the full satisfaction of its customers' needs, based on the high quality of its services and its solid environmental, social, and community performance.

The team at **Relaxia Lanzasur Club** is made up of people from different backgrounds and nationalities, working in our corporate areas and establishments in the islands of Gran Canaria, Lanzarote, and Fuerteventura, which represents a wealth of ideas, values, and culture.

We have a qualified team, the fundamental pillar that allows us, day by day, to continue being well recognized and accepted by our clients, who, with a high level of loyalty, return to stay in our establishments.

For us at Relaxia Lanzasur Club, people are our most valuable resource, and we are committed every day to their professional development. The philosophy and culture of our organization are focused on constant work as a guiding thread, austerity, learning, and the development of our employees, which is an element of vital importance and differentiation.

Our social commitment and commitment to our employees lead us to carry out the following actions in order to contribute to the economic and social development of the destination:

- Maintain a responsible attitude toward employees: Offering job stability and security, avoiding discrimination, providing equal opportunities, planning training actions for their professional development, granting other social benefits (free dining room, discounts in our establishments, salary advances, etc.), and guaranteeing dignified hiring conditions according to the requirements established by law.
- Contribute to labor integration by hiring people at risk of social exclusion: people with disabilities, people with mental disorders, victims of gender-based violence, etc.
- Not tolerate any form of exploitation, harassment, abuse, or discrimination by guests, employees, suppliers, or entities collaborating with the company, against any person and for any reason.
- We encourage all employees to continue developing their skills and offer them promotion opportunities whenever possible. It is important for us that employees continue their professional development once within our company. Thus, individual and group training plans will be planned, in collaboration with directors and supervisors, for this purpose.